



AO5000PRO



## Owner's Manual

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This Manual Includes:

- Warranty
- Safety Warnings
- Operating Instructions
- Replacement Directions
- Troubleshooting Tips
- Cleaning and Maintenance Tips



Before operating this unit carefully read the contents of this manual.





**Read all instructions carefully before operating your air purifier.**

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# Important Safety Instructions

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When operating electrical appliances, basic precautions should always be followed.

**WARNING** To reduce the risk of fire, electric shock or injury:

- Do not use outdoors or on wet surfaces.
  - Use only as described in this manual.
  - Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call customer service at **1-800-936-1764**.
  - Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
  - Do not handle plug or appliance with wet hands.
  - Do not put any object into openings.
  - Turn off all controls before unplugging.
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## CAUTION



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AHPCO® Cell contains Hg (Mercury) and should be disposed of according to disposal laws. Find disposal centers at [www.earth911.org](http://www.earth911.org).

If the UV lamp is broken do not touch the cell or glass with your hands.

UV lamp may be hot and could cause serious burns if not handled properly. Please

**WARNING:** UV Light Hazard. Harmful to skin and eyes. Can cause temporary or permanent loss of vision. Never look at the lamp while illuminated. To prevent exposure to ultraviolet light, be sure the power is disconnected before servicing.

**WARNING:** A dust mask and safety glasses are recommended while performing maintenance tasks.

**WARNING:** RISK OF ELECTRICAL SHOCK. CAN CAUSE INJURY OR DEATH: DISCONNECT ALL POWER SUPPLIES BEFORE ANY SERVICING.

**CAUTION:** The Air Oasis 5000 PRO is intended for commercial and professional use only.



We proudly manufacture the highest quality products and test each one individually before it leaves our facility. We are pleased to offer the following warranties:

The following products have a 5 year warranty: AO5000PRO, BP2400, BPICE.

If you purchased a product from Air Oasis or an authorized Air Oasis reseller, process warranty and repair requests using the RMA Form at [www.airoasis.com/rma](http://www.airoasis.com/rma).

The Air Oasis warranty has the following requirements:

- Purchases made and received within the USA.
- Non-transferable.
- Product Registration or proof of purchase may be required.
- Excludes filters and parts intended for regular replacement.
- Normal recommended usage, has not been subjected to physical abuse, chemical exposure, water damage, damage caused by acts of God, the use of voltages other than indicated on the label displayed on this product or service of this product by anyone other than Air Oasis or an Air Oasis authorized dealer.
- Filter and AHPCO® Cell replacements have occurred as recommended.
- Warrantied products may be replaced with new or refurbished units of the same or similar model.

Air Oasis' liability for damages to you for any costs whatsoever arising out of this statement of warranty shall be limited to the amount paid for this product at the time of original purchase, and Air Oasis shall not be liable for any direct, indirect, consequential or incidental damages arising out of the use or inability to use this product.

**NOTE: An RMA# is required for any warranty service work. All returned packages that do not have an RMA# will be refused.**

# AHPCO® Cell Replacement

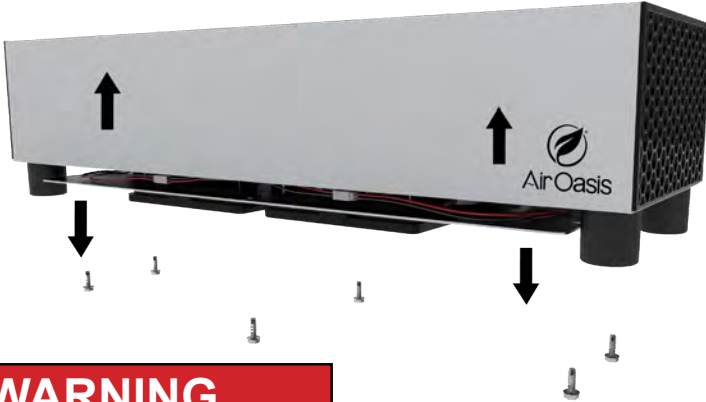
## Step 1



**CAUTION:** Before attempting to service the Air Oasis 5000 unit, be sure the power is off and unplugged.



**DANGER - NEVER LOOK DIRECTLY AT ILLUMINATED AHPCO® CELL**



**WARNING**  
OPTICAL RADIATION EXPOSURE HAZARD

DO NOT ATTEMPT TO OPERATE UNIT WITHOUT ALLUMINUM SHELL COVERING AHPCO CELL.

DO NOT ATTEMPT TO REPLACE AHPCO CELL WITHOUT DISCONNECTING POWER.

PERMANENT EYE AND SKIN DAMAGE MAY RESULT.

## Step 2

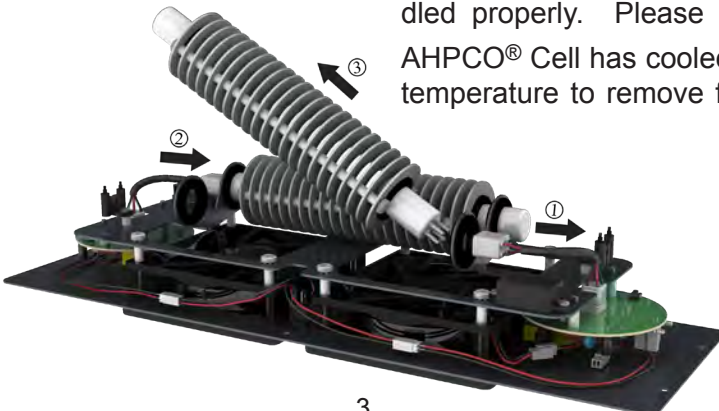
Pull the lamp connector off of the AHPCO Cell. (2) Then pull to one side. (3) Pull AHPCO® Cell at an angle up and out of the bracket.



**CAUTION**

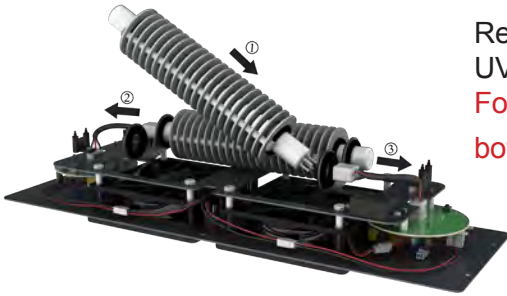


UV lamp may be hot and could cause serious burns if not handled properly. Please wait until AHPCO® Cell has cooled to room temperature to remove from unit.



## Step 3

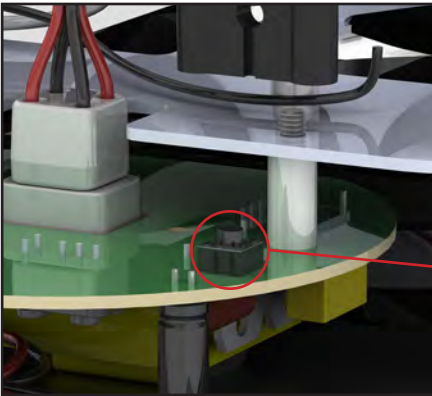
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Replace with new cell. Be sure the UV lamp is completely plugged in.  
**For optimal performance, replace both AHPCO® Cells every two**

## Step 4

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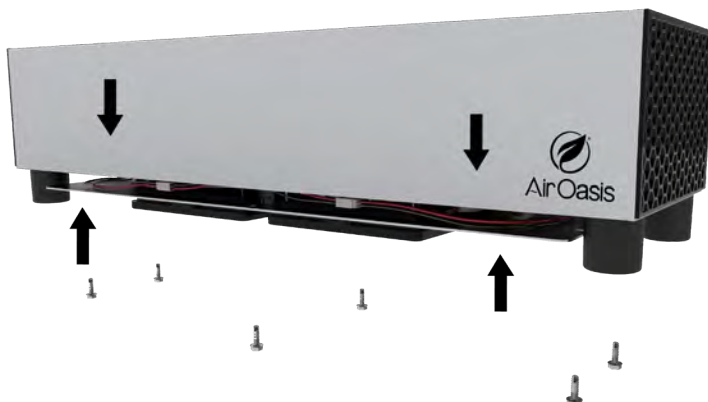


While the unit is turned on, press and hold the reset button **before** the new AHPCO® Cell has been installed to reset blue LED light.

## Step 5

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Slide shell down onto base and replace screws.  
(Cord and switch are to the back.)



## Maintenance and Customer Service

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If you require any additional information or have problems with your Air Oasis appliance, you may call Air Oasis customer service at:

**1-800-936-1764**

Please have your serial and model numbers, found on bottom of the unit, handy when calling.

Save your sales receipt to show if your Air Oasis appliance should ever need any warranty service.

## Placement and Operation

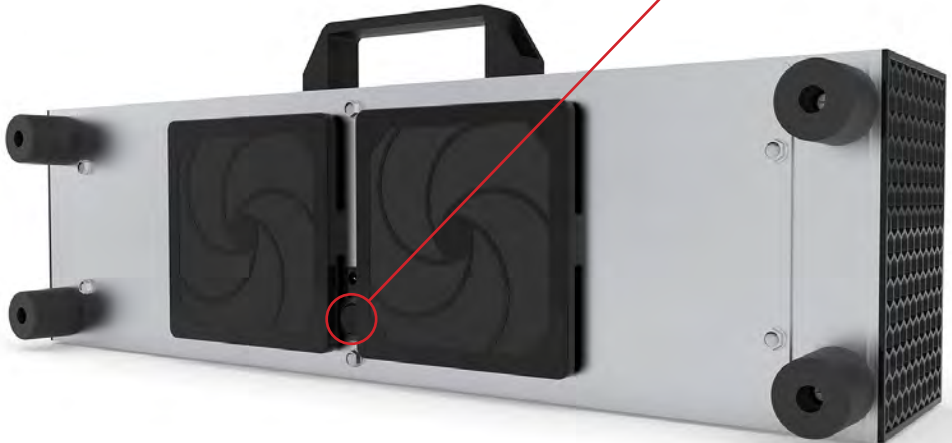
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For best results the unit should be placed in a central location and three feet or higher from the ground.

Operation is very simple. Remove the Air Oasis from the packaging. Place in desired location, plug it in and rock the switch to the high or low position. The unit can remain in the on position 24/7.

NOTE: Only one fan and one lamp runs on the low setting.

High / Off / Low  
Switch





# Filter Cleaning

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## Step 1

1. Pull off filter guards located on the bottom side of the unit.



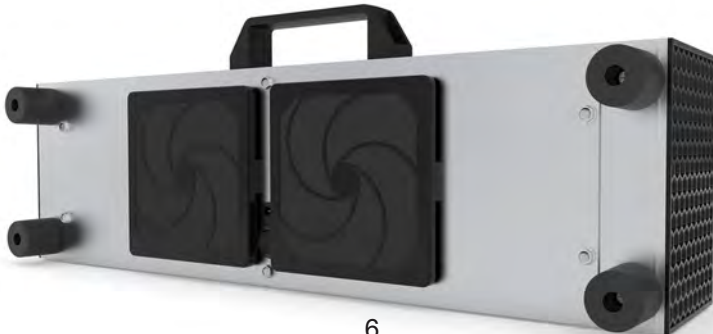
## Step 2

2. Gently remove filters & knock off dust & debris or gently blow off debris using compressed air.



## Step 3

3. Reinsert filters and reattach filter guards.



## Optional Cleaning

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**Make sure that the power cord is unplugged prior to cleaning.**

**Base** - We recommend wiping with a dry towel to remove dust and build up.

**Honeycomb** - Use soft pipe cleaners or compressed air to remove any dust buildup from the honeycomb vent located at both sides of the unit.

**Aluminum Shell** - We recommend using stainless steel/aluminum spray on polish or multi-surface cleaners. Make sure the polish or cleaner is recommended for use on aluminum.

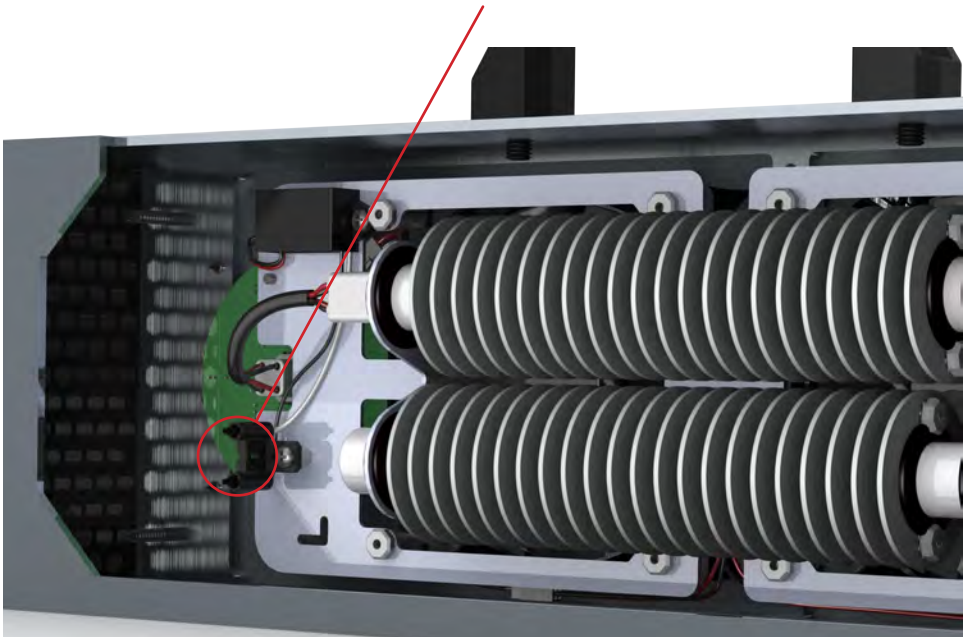
**Internal** - Take dry cloth and wipe inside the shell and around the aluminum brackets and the ballast or spray with compressed air.

**NOTE:** - Use compressed air only to clean AHPCO® Cell. Any removal of catalyst coating will decrease the effectiveness of your unit and void the warranty.

## Brush Cleaning

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**Bi-Polar Brush Heads:** - The Bi-Polar brush heads inside your unit should be cleaned periodically to remove any debris for optimal effectiveness. To clean brush heads gently wipe off any dust or debris with the flick of your finger.



## Troubleshooting Guide

<b>Problem</b>	<b>Reason</b>	<b>Solution</b>
Unit does not turn on.	<ol style="list-style-type: none"><li>1. Power Cord</li><li>2. Switch</li><li>3. AHPCO® Cell</li></ol>	<ol style="list-style-type: none"><li>1. Check to make sure power cord is plugged in.</li><li>2. Check to make sure switch is in the on position.</li><li>3. Check to make sure UV lamp within AHPCO® Cell is plugged in completely.</li></ol>
Unit is not reducing odors.	<ol style="list-style-type: none"><li>1. Defective AHPCO® Cell</li><li>2. Dirty filters.</li></ol>	<ol style="list-style-type: none"><li>1. Check to make sure the AHPCO® Cell has a blue glow. If you see no glow or the glow has turned to a purple color, contact Air Oasis.</li><li>2. Clean or replace filters.</li></ol>



***We Care  
About  
Your Air***



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